For the decisions that matter, the assessment you choose matters.

Talk to our local TOEIC® associate about how the TOEIC® Program can help you.

The Result
Dissatisfied customers complained about their experiences on the Web. Internally, time and money had to be spent recruiting and training new hires all over again.

The Situation
A recruiting team recently hired 25 new telemarketers. Unfortunately, the English test used during the hiring process didn’t accurately assess their listening skills.

The Solution
When English proficiency is critical to your company’s success, trust the TOEIC® Listening and Reading test to help guarantee individual and organizational success.

The TOEIC® Listening and Reading Test
The world’s most popular English assessment for the workforce

Turn your talent management decisions into success stories with the TOEIC® Listening and Reading test.

Not all English tests are the same.
Choose the TOEIC® Listening and Reading test.

Your organization’s success in today’s competitive global marketplace depends on the English skills of your workforce. Don’t risk making critical decisions about who is truly able to listen and respond with understanding. How well will your new hires’ skills hold up? Be confident with the TOEIC® Listening and Reading test.

Choose the TOEIC® Listening and Reading test.

Trust the global standard for assessing workplace English.

The Problem
Because several of the new telemarketers didn’t understand English as well as needed, they ended up frustrating callers instead of helping them.

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What can you learn from the test?

**TOEIC** Listening and Reading scores provide meaningful feedback about a test taker’s strengths and weaknesses, along with a description of the skill level that test takers at various levels. The skills measured by the test include an individual’s ability to:

- Understand explanations and instructions
- Understand workplace conversations
- Follow public talks and announcements
- Connect information in different real-world texts

Test results enable you to:

- Compare English skills of individuals from various backgrounds
- Make high-stakes recruitment and promotion decisions with confidence
- Train individuals to communicate internationally for global expansion
- Develop a talent pool of English-proficient employees

Why choose the **TOEIC** Listening and Reading test?

All **TOEIC** tests are specifically created to assess the ability to use English in real-life work situations. In addition, the test design ensures that scores can be accurately compared between candidates around the globe. This has helped make the **TOEIC** listening and reading test the most popular assessment of workplace English in the world.

- The test delivers exceptionally reliable and accurate scores you can trust.
- Questions are based on real-world workplace scenarios.
- Paper-and-pencil or online formats make it easy to administer anywhere at any time.

**Listening Section**

- Test takers listen to short passages in English and answer a variety of questions
- Audio features 4 accents: American, Canadian, British and Australian
- 100 questions
- Test time: 45 minutes

**Reading Section**

- Test takers read materials and answer questions at their own pace
- Passages represent real-world workplace communications
- 100 questions
- Test time: 75 minutes

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